**Alfa Sow**

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**Portfolio:** https://sibidibo.github.io/AlfaSow/

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**Personal Profile**

Worked in retail for the last twenty years and it's an industry that I quite enjoyed working in. I have always been interested in computers, mostly the hardware aspect of it, but I also quite enjoy tinkering with coding.

Currently, I am on a learning path to improve my knowledge in software development. Learn how to develop applications/web apps using various languages.

In IT, the process of learning never stops, and I don't intend to. I see myself working in a challenging and rewarding software development role where I can contribute to innovative projects and continue to expand my skillset.

**Key Skills**

***Technical Skills***

***Proficient in:***

* ***HTML: Intermidiate*** ***CSS: Intermidiate*** ***JAVASCRIPT: Intermidiate***
* ***SQL: Basic***
* ***PYTHON: Basic***

***Soft Skills***

* **Problem-Solving:** Successfully resolved complex technical issues, resulting in high customer satisfaction.
* **Quality of Work:** Consistently delivered accurate and high-quality work, exceeding expectations on store projects.
* **Teamwork:** Collaborated effectively with cross-functional teams to achieve project goals, fostering a positive and productive work environment.
* **Communication:** Communicated clearly and effectively with customers, colleagues, and managers, building strong relationships and ensuring project success.
* **Organization & Detail:** Demonstrated strong organizational skills and attention to detail, resulting in error-free work and efficient store management.
* **Adaptability:** Adapted quickly to changing priorities and embraced new technologies to improve processes and outcomes.
* **Customer Focus:** Focused on delivering results that meet customer needs and exceed their expectations.
* **Skills:** Fluent in Portuguese, enabling effective communication with Portuguese-speaking clients and colleagues.

**Training and Education**

11**/2024-Present** **Just IT Training Ltd, London**

**Digital Skills Bootcamp: Software Development**

A twelve-week intensive bootcamp covering the fundamentals of Software Development.

* Development of HTML
* Introduction to HTML/JavaScript/CSS
* Developed a web-based product
* Database design
* Built a product using Python

**09/06-07/09** **Kingston University, London**

**BSc Computer Science**

**Core Modules:**

* + - * System Analysis & Design
      * Database Systems
      * Computer Vision

**Languages:** **SQL, JAVA, MATLAB, HTML, Javascript**

**Employment History**

**09/2022-09/2024** **Customer Trading Manager**

**Sainsbury's, London**

* Managed daily shift operations, ensuring smooth team performance.
* Planned shift patterns and ensure product availability.
* Received and processed store deliveries.
* Ordered store supplies and tools for daily operations.
* Conducted daily cashouts and weekly balance of the safe.
* Ensured adherence to Health & Safety procedures.
* Implemented new shopfloor planogram changes on time.
* Took full responsibility for the store in the absence of the store manager.

01**/2017-08/2022**  **Deputy Store Manager**

**Aldi, London**

* Supervised shop floor operations and followed cashing up procedures.
* Received, unpacked, and re-shelved stock.
* Assisted with daily stock counts and annual stock takes.
* Conducted weekly fire alarm tests and ensured clear fire exits.
* Effectively implemented Health & Safety procedures.
* Contributed to short, medium, and long-term store objectives.
* Acted as the first managerial point of contact for customer care issues.
* Managed all aspects of the store in the absence of the Store Manager.

06**/2014-11/2016** **Warehouse Supervisor**

**Debenhams, London**

* Worked as part of a small team responsible for all warehouses.
* Received and processed daily deliveries, unloading, sorting, tagging, and scanning.
* Conducted weekly inventory counts and annual stock takes.
* Ensured the shop floor was well-stocked.
* Collaborated with visual assistants to maintain display units.
* Assisted sales floor managers when needed.
* Prepared stock and shop floor for sales events.

**Interests, Hobbies and Achievements**

**Hobbies:**

I have a huge interest in technology. Often spend my spare time troubleshooting and tuning computers and sometimes even build them from components bought from tech shops. Other hobbies are photography and cycling.

**Additional Info:**